

REFUND FORM

Order reference:
Order date:
Last name & First name:
E-mail address:

Product name	Quantity	Reason (see code below)

- 1. The collar strap is too small/ too big
- 3. Don't suit my expectation : TRACKING
- 5. Don't suit my expectation : HEALTH DATA

- 2. The body of the Smart Dog Collar doesn't fit my dog
- 4. Don't suit my expectation : ACTIVITY TRACKING
- 6. Other (Please fill the response box below)

6. Other :



Smart Dog Collar body



Customizable collar strap

How can I return my order ?

- 1. Fill the form with the products you want refunded and the reason why you wish to return them
- 2. Send the the form to our support team by e-mail, at support@invoxia.com
- 3. Our team will get back to you in the next two (2) working days

Please note that you can benefit from a 30 Day Satisfaction Guaranteed Return Policy from the day you receive your Smart Dog Collar. No refund will be proceeded after this period.

N° Siret: 522 978 576 000 34