

REFUND FORM

Order reference:
Order date:
Last name & First name:
E-mail address:

Product name	Quantity	Reason (see code below)

1. The collar strap is too small/ too big
3. Don't suit my expectation : TRACKING
5. Don't suit my expectation : HEALTH DATA

2. The body of the Smart Dog Collar doesn't fit my dog
4. Don't suit my expectation : ACTIVITY TRACKING
6. Other (Please fill the response box below)

6. Other :



Smart Dog Collar body



Customizable collar strap

How can I return my order ?

1. Fill the form with the products you want refunded and the reason why you wish to return them
2. Send the the form to our support team by e-mail, at support@invoxia.com
3. Our team will get back to you in the next two (2) working days

Please note that you can benefit from a 30 Day Satisfaction Guaranteed Return Policy from the day you receive your Smart Dog Collar. No refund will be proceeded after this period.

N° Siret: 522 978 576 000 34